

PROCEEDINGS

Jl. Z.A. Pagar Alam No. 89 Gedong Meneng, Bandar Lampung

ANALYSIS OF THE EFFECTIVENESS OF PREVENTION AND HANDLING OF CHILD ABUSE AT THE WOMEN'S EMPOWERMENT AND CHILD PROTECTION SERVICE OF LAMPUNG PROVINCE

Fitriana Syahwa¹
Abdul Aziz²
Riduan Alamsyah³
Ida Farida⁴
Agus Purnomo⁵

agus.purnomo@ubl.ac.id

12345Universitas Bandar Lampung

ABSTRACT

Child abuse remains a critical issue in Indonesia, with an alarming rate of incidents, particularly among minors. This study analyzes the effectiveness of the prevention and handling measures implemented by the Women's Empowerment and Child Protection Agency in Lampung Province. Utilizing a qualitative descriptive research method, data were collected through interviews with key stakeholders and a review of existing literature and official documents. The findings reveal that while Women's Empowerment and Child Protection Servicehas initiated several programs, including integrated child protection centers, family learning centers, and improved reporting mechanisms, challenges such as overlapping responsibilities, insufficient synergy, limited budget, and societal stigma persist. The study underscores the need for enhanced training, better collaboration, increased accessibility, and public education to improve the effectiveness of child protection measures. The research concludes that a coordinated and comprehensive approach is essential to create a safer environment for children in Lampung Province..

Keywords: Women's Empowerment and Child Protection Service

Introduction

Child abuse remains a profound and urgent issue in Indonesia, with alarmingly high rates of abuse reported among children compared to adults (Barusman & Habiburrahman, 2022; Octaviana, 2019; Puspita & Sundawa, 2022). The crisis of child abuse, particularly sexual abuse, has reached a critical point, demanding immediate and robust interventions (Defrizal et al., 2015; Nurlia et al., 2023; Wismayanti et al., 2019). In Lampung Province, the Women's Empowerment and Child Protection Agency Women's Empowerment and Child Protection Service plays a crucial role in addressing this issue, spearheading efforts to protect vulnerable minors and combat various forms of abuse.

The Women's Empowerment and Child Protection Service has implemented a variety of prevention and intervention programs designed to address and mitigate child abuse (M. Y. S. Barusman, 2018; Kurniawan & Arsil, 2019; Ruelo et al., 2020). These programs encompass educational initiatives aimed at increasing awareness, providing support and rehabilitation services for victims, and strengthening legal frameworks to enhance protection for abused children (Russell et al., 2020; Travilta Oktaria et al., 2024). Despite these efforts, there remains a significant gap in understanding the actual effectiveness of these measures ((Finch et al., 2021; Pratama & Defrizal, 2024; Simon et al., 2020). While numerous initiatives have been launched, there is a lack of comprehensive evaluation regarding their impact and efficiency in real-world settings (A. R. P. Barusman, 2019; Pundir et al., 2019).

This study is designed to address this gap by conducting a thorough analysis of the prevention and handling measures deployed by Women's Empowerment and Child Protection Service (Lu et al., 2021; Saadoon et al., 2020). The research will assess the practical implementation of these programs, examining how well they function in practice and their effectiveness in achieving their intended goals (Lydia et al., 2020; Sidayang et al., 2023). Key areas of focus will include the operational challenges faced by Women's Empowerment and Child Protection Service, the extent to which the programs meet the needs of affected children, and the overall impact on reducing the incidence of child abuse (Brown & Flores, 2021; Ruszczyk et al., 2020).





Jl. Z.A. Pagar Alam No. 89 Gedong Meneng, Bandar Lampung

By evaluating these aspects, the study aims to identify strengths and weaknesses in the current approach, providing evidence-based recommendations for improving the strategies employed by Women's Empowerment and Child Protection Service. This research will also highlight the need for enhanced collaboration among various stakeholders, including government agencies, non-governmental organizations, and community groups, to create a more cohesive and effective response to child abuse. Ultimately, this study seeks to contribute valuable insights that can inform policy development and program refinement, ensuring that the efforts to combat child abuse are not only well-intentioned but also demonstrably effective in safeguarding the well-being of children in Lampung Province.

Methodology

This study employs a qualitative descriptive research method to gain an in-depth understanding of the effectiveness of the initiatives implemented by the Women's Empowerment and Child Protection Agency in Lampung Province. The qualitative approach is selected to capture the nuanced experiences and perceptions of various stakeholders involved in child protection efforts, which quantitative methods alone may not fully address. This method allows for a comprehensive exploration of how well the programs are functioning and identifies factors that support or hinder their effectiveness (Weegar et al., 2018). Data collection for this study is conducted through a combination of primary and secondary sources. Primary data is gathered through in-depth, semi-structured interviews with a range of key stakeholders. These interviews are designed to elicit detailed and context-rich information about the implementation and impact of Women's Empowerment and Child Protection Service initiatives. Stakeholders include agency officials, who provide insights into the strategic planning, execution, and challenges of the programs; victims of child abuse, who share their personal experiences and the support they received; and community members, including educators, health professionals, and representatives from non-governmental organizations, who offer perspectives on the broader impact and community perception of the agency's efforts (Ramabu, 2021).

In addition to primary data, secondary data are collected through a thorough review of existing literature and official documents. The literature review encompasses academic journals, case studies, and theoretical frameworks related to child abuse prevention and intervention programs, with a focus on contexts similar to Indonesia. This review helps to contextualize the findings from primary data and provides a foundation for understanding the broader landscape of child protection efforts. Furthermore, official documents and reports from Women's Empowerment and Child Protection Service and related organizations are analyzed to assess the alignment of the agency's objectives with documented outcomes and to gather statistical data on program performance. The analysis of the collected data employs thematic analysis, which involves several key steps. First, the interview transcripts and documents are coded to identify recurring themes and patterns related to the effectiveness of the programs, operational challenges, and outcomes. These initial codes are then grouped into broader themes to reveal key factors influencing the success and limitations of the initiatives. The integration of findings from both primary and secondary data provides a holistic view of the programs' impact, highlighting areas of strength as well as aspects needing improvement.

The qualitative descriptive method is particularly suited for this study as it offers a rich, detailed understanding of the complex and multifaceted nature of child abuse prevention and intervention. Unlike quantitative methods, which may focus on statistical trends and correlations, qualitative methods provide deep insights into the lived experiences of those affected by the programs, the operational realities faced by the agency, and the contextual factors that shape the effectiveness of interventions. This approach is essential for generating actionable insights and recommendations that can enhance the effectiveness of Women's Empowerment and Child Protection Service initiatives and improve the overall response to child abuse in Lampung Province.

Result and Discussion

The Women's Empowerment and Child Protection Agency in Lampung Province has enacted several key initiatives to address and prevent child abuse. One prominent program is the Integrated Child Protection Development, which establishes comprehensive centers offering counseling, legal aid, and emergency shelter for abused children. These centers are designed as one-stop services to meet the diverse needs of child abuse survivors in a coordinated manner. Additionally, Family Learning Centers have been established to educate families about child rights and protective measures, thereby equipping parents and caregivers with essential knowledge and skills to prevent abuse. The agency has also improved reporting mechanisms, enhancing the accessibility and responsiveness of complaint systems to allow victims and witnesses to report abuse confidentially. Furthermore,





Jl. Z.A. Pagar Alam No. 89 Gedong Meneng, Bandar Lampung

the agency's collaboration with various non-governmental organizations (NGOs) has extended the reach and resources available for child protection, leveraging the expertise and networks of these organizations to support and amplify the agency's efforts (M. Y. S. Barusman, 2018; Kurniawan & Arsil, 2019; Ruelo et al., 2020; Russell et al., 2020; Travilta Oktaria et al., 2024).

Despite these efforts, the study identified several significant challenges. A major issue is the overlap of responsibilities among various agencies involved in child protection, which often results in inefficiencies and confusion regarding roles and duties. This lack of clear delineation impairs the overall effectiveness of the programs (Barusman, 2019; Pundir et al., 2019). Additionally, insufficient synergy between government bodies and community organizations hampers the implementation of integrated strategies for addressing child abuse. Financial constraints also pose a significant barrier; limited budgets restrict the scope and quality of services provided and hinder the ability to expand and sustain initiatives (Finch et al., 2021; Pratama & Defrizal, 2024; Simon et al., 2020). Societal stigma surrounding abuse victims remains another considerable challenge, discouraging reporting and seeking help due to cultural taboos and negative attitudes (Defrizal et al., 2015; Nurlia et al., 2023; Wismayanti et al., 2019).

Supporting factors include a strong government commitment, reflected in the allocation of resources and the development of policies aimed at protecting children (Brown & Flores, 2021). Community involvement also positively impacts the effectiveness of child protection programs, with active participation from local leaders contributing to awareness and prevention efforts (Saadoon et al., 2020). However, hindering factors such as inadequate funding and resources, as well as deeply ingrained cultural norms that perpetuate silence and stigma around abuse, present substantial challenges. These cultural barriers inhibit the reporting of abuse and the effective implementation of prevention strategies (Lu et al., 2021; Sidayang et al., 2023).

The findings suggest several implications for improving child protection efforts. Enhanced training for staff is crucial, focusing on equipping them with specialized skills to handle cases more effectively and sensitively (Lydia et al., 2020). Strengthened collaboration between government agencies, NGOs, and community organizations is essential, as better coordination can lead to more integrated and effective responses to child abuse (Ruszczyk et al., 2020). Increasing the accessibility of reporting mechanisms is necessary to ensure that victims can easily seek help; this involves making reporting channels more visible, user-friendly, and confidential (Simon et al., 2020). Additionally, widespread public education campaigns are vital to challenge harmful cultural norms and reduce stigma, thereby creating a supportive environment for victims and promoting a culture of openness (Pratama & Defrizal, 2024). Addressing these recommendations can enhance the effectiveness of the Women's Empowerment and Child Protection Agency's programs and contribute to a more robust and supportive child protection system in Lampung Province.

Conclusion

This study has provided a comprehensive evaluation of the child protection initiatives implemented by the Women's Empowerment and Child Protection Agency in Lampung Province. The findings highlight the significant efforts made by the agency, including the establishment of Integrated Child Protection Development centers, Family Learning Centers, improved reporting mechanisms, and collaborations with non-governmental organizations. These initiatives demonstrate a strong commitment to addressing and preventing child abuse, supported by active community involvement and government backing.

However, the study also uncovered critical challenges that hinder the full realization of these programs' potential. Overlapping responsibilities among various agencies, insufficient synergy between government bodies and community organizations, financial constraints, and the pervasive stigma surrounding abuse victims all contribute to the limitations in the effectiveness of these initiatives. These challenges underscore the need for clearer delineation of roles, enhanced collaboration, increased funding, and a cultural shift toward greater openness and support for victims.

To improve the effectiveness of child protection efforts in Lampung Province, the study recommends several key actions: providing specialized training for staff, strengthening collaboration between all stakeholders, improving the accessibility and confidentiality of reporting mechanisms, and conducting public education campaigns to reduce stigma. By addressing these areas, Women's Empowerment and Child Protection Agency can enhance its programs' impact, ultimately contributing to a more effective and supportive system for protecting children from abuse. In conclusion, while significant progress has been made, there is a clear need for continued effort and strategic improvements to overcome the existing challenges. By refining its approach and fostering a





Jl. Z.A. Pagar Alam No. 89 Gedong Meneng, Bandar Lampung

more integrated and culturally sensitive response, Women's Empowerment and Child Protection Agency can better protect the children of Lampung Province and ensure that their rights and well-being are upheld.

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PROCEEDINGS

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