

Proceeding Paper

The Role of Civil Service Police (Satpol-PP) in Securing the Lampung Governor's Office Environment

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Abstract

This study examines the role of the Civil Service Police Unit (Satpol-PP) in safeguarding the environment of the Lampung Governor's office. Using a qualitative descriptive approach, data were gathered through interviews and document analysis to evaluate the effectiveness of Satpol-PP's duties. The study found that Satpol-PP has implemented existing regulations well but faces challenges, including limited human resources and overlapping duties. Despite these, their role as entrepreneurs, disturbance handlers, resource allocators, and negotiators is critical to maintaining security and order.

Keywords: Satpol-PP, Civil Service Police, Security, Environment, Lampung

1. Introduction

The Civil Service Police Unit (Satpol-PP) is a local government apparatus responsible for maintaining public order and enforcing regional regulations. In Lampung Province, Satpol-PP plays a vital role in ensuring the security of the Governor's office environment. As the front line of law enforcement, they uphold the rule of law while managing public conflicts and safeguarding governmental institutions. This study explores the challenges faced by Satpol-PP in their duties and evaluates their effectiveness in securing the Governor's office environment. By examining their roles, this study aims to provide insights into improving public order and institutional security (Raharjo et al., 2022). In the studies conducted by Sapira, (2024) distinct methodologies and frameworks are applied to analyze challenges within Indonesian governance and regulatory enforcement.

Firman Anugrah et al., (2022) research addresses the tension between customary and formal legal structures in Indonesia, exploring how these parallel systems contribute to or hinder agricultural sustainability, particularly in regions like Ciamis. The theoretical framework integrates legal pluralism, acknowledging the coexistence of customary and formal laws and their impact on resource management. Nuh et al., (2022) applies a qualitative methodology, utilizing in-depth interviews, field observations, and focus group discussions with key stakeholders, such as village elders, government officials, and farmers. Analysis involves triangulating these data sources to validate perspectives on legal integration (Gaghauna & Tan, 2024). Findings indicate that while legal pluralism in Ciamis supports agricultural sustainability, similar approaches may not universally translate to other regions, underlining the specificity of sociocultural contexts in policy development (Rofiyanti et al., 2021).

Raharjo et al., (2022) focus on improving human resources within the Civil Service Police Unit (Satpol PP) in Malacca Regency to enhance the enforcement of regional regulations. This study is framed by human resource development theories emphasizing knowledge, skills, and competencies, especially in law enforcement settings (Fahmi & Suryadi, 2024). Using a descriptive qualitative approach, the researchers collected data through purposive sampling of 50 Satpol PP officers. The analysis, guided by Creswell's qualitative data techniques, encompasses data coding and theme identification, aiming to depict the existing gaps in training and educational resources. Findings highlight

significant shortfalls in training and education among officers, as many have only high school education and lack access to non-formal training opportunities, such as workshops or internships. The study concludes that the absence of continuous training compromises Satpol PP's ability to enforce regulations effectively, calling for government support to enhance training budgets and resources

2. Research Method

This research employs a qualitative descriptive method to provide a detailed analysis of Satpol-PP's role in securing the Lampung Governor's office environment. Data were collected through in-depth interviews with Satpol-PP members and document analysis (Blesh et al., 2023). The study focuses on how Satpol-PP fulfills its core functions, including handling disturbances, allocating resources, and engaging in negotiations. Data analysis was conducted using a systematic approach, involving data reduction, data display, and conclusion drawing (Barusman, 2014; Dzulhijatussarah & Defrizal, 2024).

3. Result

The results indicate that Satpol-PP has effectively implemented its core duties but faces several challenges. Their roles can be categorized into four main areas:

1. Entrepreneurial Role

Satpol-PP members exhibit entrepreneurial behavior by identifying and addressing issues in their operational environment. Despite limited resources, they demonstrate commitment to maintaining security at the Governor's office. Interviews with Satpol-PP leaders indicate that while most members perform their duties well, some lack the necessary capabilities, hindering optimal performance.

2. Disturbance Handling

One of the primary functions of Satpol-PP is to manage disturbances and ensure public order. Their presence at the Governor's office is critical in preventing conflicts and maintaining a peaceful environment. However, they often face challenges due to overlapping responsibilities and inadequate resources, which sometimes lead to inefficiencies in executing their duties.

3. Resource Allocation

Satpol-PP is responsible for distributing resources, both in terms of personnel and equipment, to ensure smooth operations. The study found that resource allocation is often complicated by inadequate staffing levels and insufficient training for Satpol-PP personnel, which impacts their ability to manage security effectively.

4. Negotiation Role

Satpol-PP frequently engages in negotiations, particularly when dealing with public unrest or potential conflicts. Effective communication and negotiation skills are essential for resolving disputes. However, the study revealed that inconsistencies in communication between Satpol-PP members and their leaders sometimes hinder the effective resolution of conflicts.

Despite these challenges, Satpol-PP has generally succeeded in fulfilling its role in maintaining security at the Governor's office. However, there is a need for better resource management, more comprehensive training, and improved coordination among members to enhance their overall effectiveness.

4. Discussion

The results highlight that while Satpol-PP has successfully implemented its core duties, it faces significant challenges in optimizing its performance. Their roles encompass entrepreneurial behavior, disturbance handling, resource allocation, and negotiation, all critical for maintaining security at the Governor's office. Despite demonstrating commitment and resourcefulness, issues such as limited capabilities among some members, overlapping responsibilities, insufficient resources, inadequate staffing, and inconsistent communication hinder their effectiveness. These challenges underscore the need for improved resource management, comprehensive training, and enhanced coordination among members to strengthen their operational efficiency and ability to address security concerns effectively.

5. Conclusion

Satpol-PP plays a crucial role in maintaining security at the Lampung Governor's office. While they have implemented existing regulations effectively, challenges such as limited human resources, overlapping responsibilities, and communication issues persist. To enhance their performance, it is recommended that Satpol-PP improve its training programs, optimize resource allocation, and strengthen internal communication. These improvements would not only boost the efficiency of their operations but also contribute to better public order and institutional security in Lampung Province.

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